



OUR AMBITION: TO BECOME THE RESPONSIBLE ENERGY MAJOR



PEOPLE

- ▶ Providing energy that is **affordable, reliable and clean** to a growing population.
- ▶ **4 million customers** served in our service stations each day, including rural areas.
- ▶ Employing **98,000 employees** in more than **130 countries**.
- ▶ Safe workplace for our employees and partners: **66% decline in the total recordable injury rate (TRIR)** between 2010 and 2017.
- ▶ First oil and gas company to issue a **Human Rights Report**.
- ▶ Improving the lives of more than **11 million people** with the distribution of **solar lamps** and kits through the **Total Access to Energy** program.
- ▶ **€243 million** spent on more than **3,000 community engagement initiatives** worldwide in areas including education, road safety and culture in 2017.



PLANET

- ▶ Integrating climate in our strategy to be in line with the IEA's **2°C scenario**.
- ▶ Improving the **carbon intensity** of our current production mix. Our goal by 2035:
 - natural gas will make up the biggest share of our portfolio.
 - low-carbon businesses will account for 20% of our portfolio.
- ▶ **30% decrease in greenhouse gas emissions** in our operated scope since 2010.
- ▶ **52%** of our waste **recovered** in 2017.
- ▶ The **energy efficiency** of our facilities improved by **14%** between 2010 and 2017.
- ▶ Contributing to OGCI* **Climate Investments: \$1 billion** dedicated to CCUS** and low-carbon solutions.
- ▶ Advocating for **carbon pricing**.
- ▶ **Protecting biodiversity** by refraining from prospecting or exploiting oil and gas in natural sites inscribed on the **UNESCO World Heritage List**.

* Oil and Gas Climate Initiative.
** Carbon Capture, Utilization and Storage.



INNOVATION

- ▶ **€912 million** invested in R&D in 2017.
- ▶ **5,000 people** dedicated to R&D activities.
- ▶ **100** of our products and services awarded the **Total Ecosolutions label** for their superior environmental performance: **8 million tons of CO₂ emissions avoided since 2009**.
- ▶ **€160 million** invested by Total Energy Ventures to **develop start-ups**.
- ▶ Total Services application available in **43 countries** to transfer money and pay for purchases **using mobile telephones**.
- ▶ **100+** initiatives supported by the **internal incubator**, a project and business accelerator, since its launch in February 2017.



SUSTAINABLE DEVELOPMENT GOALS
17 GOALS TO TRANSFORM OUR WORLD

Total is committed to integrating the UN Sustainable Development Goals for people, planet and prosperity in our business practices.